



PLUMBING AND MAINTENANCE

PORTFOLIO

WWW.TLC911.CO.ZA

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ABOUT TLC 911

First and foremost, TLC 911 is a new-age, vibrant, general contracting start-up with one main goal, our Clients. Centrally located in Tshwane. TLC mainly services the Gauteng and surrounding regions and are extremely proud to be a 100% homegrown South African Company.

Our General Contracting Company is named TLC 911. The “TLC” denotes our desire to be unique in giving our clientele the very best “Care”, and the 911 number refers to the speedy emergency response we deliver.

We are a professional business, the TLC 911 brand portrays Service, Passion and the ever important Care we take in both our work and clientele.

The TLC 911 dream is far from a living reality and the path upward is substantially more daunting than the path downwards. We understand and conform to the following fundamental pillars of our company:

- We are a company that works hard in all that we do.
- We are a company that affects and should strive to eventually influence our industry.
- We are a company that empowers our staff and supports their career growth.
- We are a company that will always source local supply before looking further.
- We are a company that loves their customers and interacting with them.
- We are a company that loves what we do, most importantly we enjoy our job!
- We are a company that puts the best foot forward.

TLC 911 services a myriad of clients, including but not limited to;

- Commercial complexes
- Private residences
- Lifestyle estates
- Schools and Educational Centres
- Public entities
- Guest houses
- Retirement centers
- Restaurants

TLC 911 is a preferred contractor, the pricing structure of our service offering is market related and the quality of our work surpasses that of the market normality. Essentially; TLC 911 goes out of its way to ensure the project is not only to specification, but one that far surpasses our client’s expectation.

We ensure that all projects are subject to site supervision, projects are thus actioned in realistic time frames coupled with the quality and professionalism expected to keep our clients happy.

We offer our clients an interactive approach to their project management, we are able to keep the client up-to-date with progress reports direct to their smart device!

COMMERCIAL COMPLEXES

The servicing of commercial complexes is one of our main functions and normally completed under contract. We initiate an SLA for commercial complexes, some of which see our emergency response teams on-site in under an hour!

Commercial complexes have very specific requirements including the cleaning and maintenance of public facilities, large drainage and gullies that need cleaning as well as parkade areas and essential roof waterproofing to secure tenants stock to name but a few.

Our teams are ready to service any commercial complexes requirements.

We provide our clients 24hour support and provide the following services:

- Securing property after damage on premises.
- Boundary wall and palisade impact damage.
- Building structure impact damage.
- Leaking pipes, taps, toilets, cisterns and urinals.
- Burst geysers
- Pressure valves.
- Blocked drains, gullies and wastes.
- Flooded houses.
- Sewerage tank spillage.
- On-site fire assessments.
- Water damage assessments.
- Roofing
- Waterproofing.
- Metal and Steel Works.
- Fence, roof, boundary, Guard Houses and general painting of complexes.
- General assessments on consequential damage.

RESIDENTIAL & ESTATES

Lifestyle Estates have very particular requirements and thus fall under a SLA contract that conforms to the Estates rules, regulations and requirements. Private residence works are mostly actioned for a particular purpose as and when necessary.

We service all types of lifestyle estates and private residences, including but not limited to specialised lifestyle estates which encompass high-care, medical, retirement and student specific complexes which may require a more conservative and discreet approach to the repairs carried out on the site to more so ensure the comfort of their residents.

We are able to service and maintain almost every requirement a private residence may encounter. Our teams are fully equipped and ready to tackle the most difficult of projects and also respond to emergencies experienced by these sites. We repair it all, from paving to roof, we have you covered!

Emergency response for these sites include structure and boundary impact damage where the site has been breached and thus compromised (Vehicle losing control, trees falling over and breaching the boundary).

Our teams will secure the site by immediately beginning securing the boundaries and then structures. We are also able to initiate our security partner company to have their security personnel on-site dependant on the risk level, area and initial assessment of structure and boundary risks.

PLUMBING SERVICES

PLUMBING SERVICE OVERVIEW

Looking for a reliable plumber in Tshwane and Gauteng? We have highly seasoned and experienced plumbers ready to respond to any plumbing emergency.

We proudly provide a wide range of services for all residential and commercial plumbing requirements which include but are not limited to geysers, bathrooms, kitchens, drains, piping, tanks and meters, to name but a few. Our plumbing service also encompasses the cleaning of commercial kitchen facilities such as fat traps, larger wastes and gullies.

We offer all our clients peace of mind;

You Are In Control

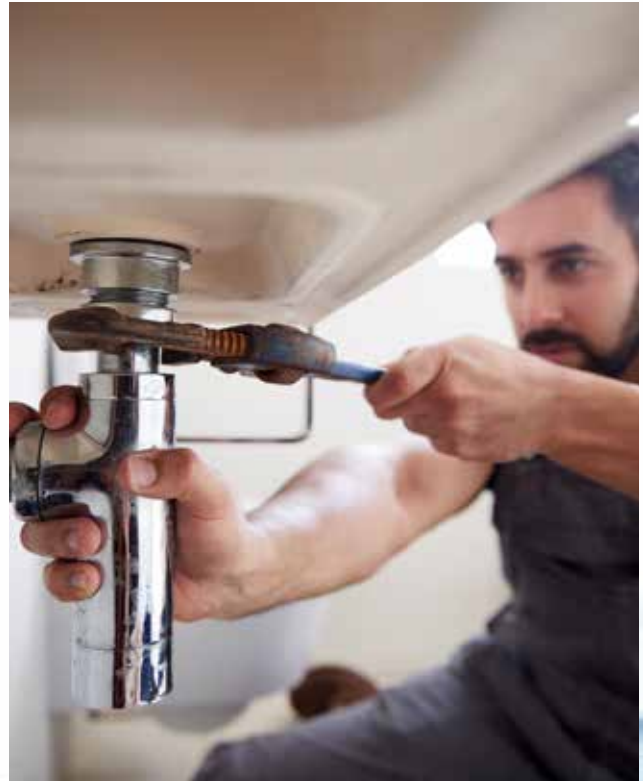
You are in full control of your spend as we confirm all charges up front with you prior to any work being completed on site.

All Day, Every Day

Our call centre is open 24/7/365, that means that we can support and respond to you all day, every day, simply dial: 0829-911-911

We Love Our Clients

Our teams are first and foremost, client orientated, they are neat, clean and hygienic.



DEFINE PLUMBING

Plumbing is defined as a system that conveys a liquid. This is performed by utilising a wide range of items which include; pipes, valves, tanks, pumps, fixtures and/or tanks.

For the application of commercial and residential environments, we specifically define plumbing as the supply of water, the removal of waste, water heating and the water supply in and around a specific site.



COMMERCIAL SITES

We perform monthly support clean-outs for Commercial sites (Restaurants etc..)

Stuck with monthly bogged fat traps, constant drain blockages and filthy bathroom drains that need more than everyday attention? Our teams can be scheduled after-hours to perform a clean-up of the site.

We will jet blast monthly fat build-ups on your commercial sites, clean and maintain public bathrooms, clear fat traps as well as drain jet blasting for all toilets and basins on the premises. Quick and Convenient!

DRAINAGE

The main cause of a blocked drain is mostly the build-up of a range of items such as fat, scale, hair, silt, and general debris and foreign objects, yet it is not uncommon to find a myriad of items, if it can or can't fit into a drain, we have either found and retrieved it or cleared it out of the drain system!

We easily unblocked most drains using either, drain rods or our high pressure water systems. We have a full range of machines and high performance equipment capable of unblocking stubborn drains.



LIST OF PLUMBING SERVICES

New Installations of:

- Geyser installations
- Pipe installations
- Water filtration systems
- Full bathrooms
- Drains, gullies and wastes
- Water storage tank installations
- Septic tanks
- Kitchens

Repair, replace and maintain:

- Solar and Electric Geysers
- Replace stopcocks and ball valves
- Thermostats, elements and pressure valves
- Toilet, basin, shower and bath repairs
- Main waterline repair and replacements

- High pressure drain jetting, unblocking of commercial and residential drains, gullies, wastes and even septic tanks.

- Water storage clean-outs (JOJO Tank Cleaning) and water system conditioning, clearing out years of silt build-up.

PAVING SERVICES

PAVING

We provide both block paving (half & full brick) as well as bevel, interlocking paving stones for walkways, driveways and patios, parking and pavements to name but a few.

We can customise your paving patterns and designs in numerous decorative styles to best suite your requirements or to match existing paving on-site.

We also provide highly customised paving surfaces in and around high traffic areas on commercial sites that are more so aesthetically appealing to the property.

INTERLOCKING PAVING

Interlocking pavers are one of the most popular paving solutions available in South Africa. This paving form can be found in and around many industrial, commercial, recreational and residential sites.

Interlocking paving come in numerous forms and have numerous qualities including their longevity resistance to everyday abrasion and light chemical and oil spillage. Interlocking paving is aesthetically attractive and highly cost effective for their purpose. Their interlocking qualities help these pavers hold their final form under steep angles and driveways as well as being able to be placed in almost any final shape.

Interlocking pavers come in numerous sizes and forms, from a 80mm high brick for heavy duty use as well as 60mm general use. If you are looking for a rigid long-lasting surface the interlocking pavers are a great option to consider.

PAVING STOCKS

- 80mm Interlocking Pavers
- 60mm Interlocking Pavers
- Bevel Pavers
- Split Bevel Pavers
- Vintage Cobble Pavers
- Diamond Pavers
- Hexagon Pavers
- Waterberg Pavers
- Bullnose Pavers
- Full clay brick
- Half clay brick

ADDITIONAL SERVICES

STEEL WORKS



- Motorised gates
- Palisade fencing systems
- Balustrades
- Carport and shade ports
- Devils fork and dog bars
- Safety fencing
- Home security fencing
- Electrical fencing systems

We proudly manufacture and install a wide range of steel products to secure your premises.

We can customise the product to your specific requirements or supply a standard steel form and can also finish off the products in several different options such as; galvanised, epoxy or even powder and speciality coatings.

WATERPROOFING AND ROOF REPAIRS



We repair all types of roof's for both commercial as well as residential sites. Weather damaged roofs, water damaged roofs, leaking, sagging roofs, ceilings, flashings as well as the repair of the roof in and around skylights, parapets, side walls, chimneys, ducts and vents to name but a few.

We also repair, and where required, are able to replace rotted and heavily damaged timber trusses and branding as well as ceilings and cornices.

Our services include parking bays and shade net installations.

- | | | |
|------------------|----------------|----------------|
| - Concrete roofs | - Tiled roofs, | - Metal roofs, |
| - Balconies, | - Parapets, | - Side walls, |
| - Flashing, | - Beams, | - Vents |
| - Ducts, | - Chimneys | - Skylights. |
| - Parking Bays | | |

BUILDING

BUILDING



We offer a fully comprehensive building solution for all your small to medium construction projects.

We carry your building project through from your initial design concept to a final completion and handover.

Our construction teams are results driven and are best geared toward keeping the project within its budget and time line fulfilling your requirements in the most effective, efficient and affordable way possible.

Make us your preferred contractor for your commercial or residential site and enjoy excellence in all areas of the service we provide. From highly com-

petitive residential projects to larger commercial sites we will apply a competitive pricing structure and together with our high quality of work, you are able to enjoy a service offering that is seldom matched. We proudly provide a unique angle to all projects whether the project is in its infancy or in progress, we are able to provide you with a valuable service offering by ensuring site supervision, assessments and progress reviews and brining your building project to completion.

We have the skill to make your add-on room, garage, office or dream home a reality.

- Foundations
- Floors
- Windows
- Tiling
- Kitchens
- Garages
- Chasing
- Passages
- Walls
- Plastering
- Doors
- Bathrooms
- Out Houses
- Ceilings
- Walkways
- Balconys

Health and Safety – TLC 911 conforms to an extremely efficient health and safety policy that all employees are required to familiarize themselves with and likewise integrate into their workspace on site.



RESPONSE TECHNICIANS

WE'RE FAST, EFFICIENT AND SMART

Our response teams are directed to our clients via our 24 hour call centre. The call centre will schedule clients as and when the clients request is received by our call centre.

For fast turnaround and immediate attention our teams are fully equipped to respond to your requirements, no matter how unique and difficult the project may seem, our teams are on standby to support you today!

CONTACT TLC 911

CONTACT OUR CALL CENTRE

Clients are able to submit requests on line by completing an inquiry form on line our website will send your details to our call centre.

One of our call centre agents will happily contact you to discuss your specific requirements and arrange a suitable time for an appointment with one of our handy professional response teams.

**CALL CENTRE:
0829-911-911**

CLIENTS CAN TRACK REPAIR PROGRESS ONLINE!

Address: 75 Hamerkop Crescent, Montana Landgoed, Tshwane, Gauteng, South Africa, 0182

Call Centre: 0829-911-911

Email: info@tlc911.co.za

Website: www.tlc911.co.za

STOP GUESSING

We are one of the most unique contractors in your arsenal, we are able to keep you informed of project progress in numerous ways.

You can either login via our website and view the progress of each project as it is completed with progress records and photos or we can keep you informed via your smart device too!